

An introduction to NuServe

Believe in better

Certified

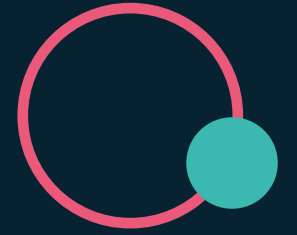


Believe in better

- ✓ Expert cleaning that won't let you down
- ✓ Regular contact with your personal Account Manager
- ✓ No waiting and chasing for responses
- ✓ Transparent & competitive pricing
- ✓ Cost saving through innovation
- ✓ Access to the services through a single point of contact



Services we offer



Cleaning Services

We offer a wide range of cleaning expertise, from daily cleaning to specialist services

- ✓ Daily cleaning
- ✓ Carpet cleaning
- ✓ Window cleaning
- ✓ Kitchen cleaning
- ✓ Disinfectant cleaning
- ✓ Builder's clean
- ✓ Sparkle clean

Support Services

Manage your premises through one convenient contract

- ✓ Facilities support
- ✓ Interior plants
- ✓ Landscaping
- ✓ Maintenance
- ✓ Pest control
- ✓ Supplies
- ✓ Washroom hygiene
- ✓ Waste management

Where we work

We have bases in London, the West Midlands and the South East of England and, with full-time Service Managers located around the country, we enjoy a close, collaborative relationship with our clients and can guarantee a same day response to any queries.

- 📍 London
- 📍 South East
- 📍 Midlands
- 📍 Dublin
- 📍 Manchester
- 📍 Glasgow
- 📍 Edinburgh
- 📍 Aberdeen



Our business at a glance



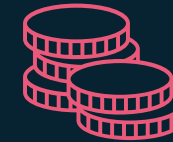
500

EMPLOYEES



150

CUSTOMERS



£8.5m

TURNOVER

- EST. 1997 -



Certified



Corporation

bcorporation.net

Our story – a family business

The roots of the business lie in South Africa, where Vince Lockwood started a home services business. He soon realised the potential of cleaning services, and quickly shifted his focus to commercial premises



Vince's cleaning company grew rapidly to become one of the biggest in South Africa, employing over 10,000 people. He later sold the business and moved to the UK to start what was initially a franchise cleaning service.

In 2005, Vince passed the reins to his nephew, Simon Duke, who, together with Richard, Vince's son, and Yvonne, Simon's mother, usher in an extended period of impressive growth.



Our mission is to create time for our customers, enabling them to focus on those areas where they feel their impact is most felt



The company moved to Gatwick and to reflect the expansion of its services, rebranded as NuServe. We now have over 500 employees serving over 150 companies, with a turnover in excess of £8m.

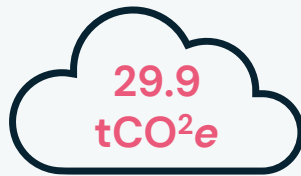
NuServe values: Quality, Collaboration, Innovation and a Can-do Attitude

NuServe is the UK's only B-Corp certified cleaning provider, and has been carbon neutral since 2019. We're working with the Living Wage Foundation and The Planet Mark to evidence our commitment to fairness, sustainability and quality.



A force for good

The only cleaning company in the UK that is B-Corp certified



TOTAL EMISSIONS,
ENTIRELY OFFSET THROUGH
THE WORLD LAND TRUST



60%

OF FLEET IS
ELECTRIC



80%

OF CLEANING PRODUCTS
ARE NON-CHEMICAL AND /
OR PLANT-BASED



372

FRUIT TREES
PLANTED



£22,240

SOCIAL VALUE



£4,527,933

LOCAL ECONOMIC INPUT

Awards & Accreditations

Awards



Golden Service Awards 2022

FINALIST

Accreditations



Partners not clients



A photograph of two men in an office. One man, seen from the side, is smiling and looking upwards. The other man, seen from the back, is pointing at a whiteboard. The background shows a modern office with large windows and indoor plants.

Thank you

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hello@nuserve.co.uk

NuServe